



The Railway Protection Force (RPF) has been constituted under the RPF Act 1957 for better protection and security of railway property, passenger areas, passengers and matters connected therewith. RPF functions under the Ministry of Railways and administrative set-up of RPF is as per the administrative set-up of the Indian Railways. Twelve (12) Battalions of "Railway Protection Special Force" (RPSF) are also located in different parts of the country for further strengthening of railway security. Separate specialized intelligence i.e. Special Intelligence Branch (SIB) and Crime Intelligence Branch (CIB) as well as Dog Squad also function from Divisional as well as Zonal Railways for collection of special and criminal intelligence. Passenger Security Helpline No.182 is now operational round the clock over All Zonal Railway for rendering security related assistance to passengers in distress.

RPF is empowered under the 'Railway Property (Unlawful Possession) Act, 1966' to deal with theft, dishonest misappropriation and unlawful possession of railway property. During the year 2014, a total of 5309 cases were registered under the RP(UP) Act with arrest of 5987 persons recovery of stolen railway property worth Rs. 2.92 crores. In the year 2015, 4874 cases were detected with arrest of 5599 persons and recovery of Rs. 3.36 crores worth of Railway Property. RPF is also empowered under the Railways Act 1989 to deal with offences related to roof traveling, touting, unauthorized entry into coaches earmarked for ladies, unauthorized vending, trespass etc. During the year 2014 and 2015 a total of 2059153 and 2132332 persons were prosecuted with a collection of fine amount of Rs. 56.16 crores and Rs. 61.25 crores respectively.

Policing on the Railways is the statutory responsibility of States which is discharged through the Government Railway Police (GRP), which functions in respective States for registration of cases, their investigation and maintenance of law & order within railway premises as well as running trains. 50% of the expenditure on GRPs is shared by the Railways with respective States.

Upgradation of security infrastructure has been identified as one of the priority areas by Railways to supplement efforts of States for better security of passengers. Implementation of Integrated Security System, networking of RPF Posts and Security Control Rooms, setting up of Security Helpline, filling up of vacancies etc. are some of the important steps taken in the recent past for strengthening of railway security.

Measures initiated by RPF for security of passengers and passenger area include escorting of trains including ladies compartments of suburban trains, access control at important railway stations, vigil on station platforms, yards and circulating areas against antisocial elements, surveillance through CCTV cameras, detection of passenger related crime and arrest of criminals who are handed over to GRP for further legal action. The Railway officials such as Guard, TTE, RPF/ GRP Escort have been provided with complaint forms to enable the passengers to lodge a complaint regarding loss/theft of luggage etc. without breaking their journey.

The RPF has been at the forefront of rescue of children found lost/ abandoned/abused/trafficked/destitute/addicted to drugs, etc from railway premises and trains. During the year 2015, 7044 children were rescued due to the efforts of RPF personnel. Under the campaign "Operation Smile-II' launched by MHA from 1st January, to 31 st January, 2016, a total of 890 children were rescued by the RPF from railway premises and trains.

RPF/RPSF personnel have been deployed in vulnerable sections to ensure smooth transportation of goods and passengers and to secure Railways during public agitations etc. Liaison/coordination is maintained with GRP/State Police/Central Intelligence Agencies to strengthen railway security.

Phone	(Rly)	(DoT)
Passenger Security Helpline	030-41570-75	182, 1800111322 (Toll-free)
Security Control Room	030-43982	011- 23303982
	030-43983	011- 23303983
	030-43748	011- 23303748
Auto Fax	030-43784	011- 23303784
	030-43748	011- 23387981

Important telephone numbers for Security related assistance.